



Reason for return: (please tick)

**Item unwanted:**

We will refund the purchase price (less p&p) upon receipt of goods.

**Item not as ordered:**

We will contact you to arrange despatch of the correct item.

**Item too big/small**

Exchange for size \_\_\_\_, if available

**OR**

Refund purchase price (less p&p) upon receipt of goods.

You may only return an item that is unwanted under the following criteria:

- The item is in 'as new condition'. It must be returned to us in its original condition unused.
- You return the item within 7 days of receipt.
- Items not returned to us in a 'new condition' will not be refunded and any costs to return the items to you will have to be paid before we can return them.

Delivery charges are non-refundable in the event of an unwanted item being returned to us.

Christmas orders can be returned up to 15<sup>th</sup> January.

You can return your unused product to us via your local Post Office. Please note that the Post Office will charge you for this service. Please return them to the address shown below. We recommend that you ask for a Certificate of Posting as this may help keep track of your parcel.

For full terms and conditions please refer to our website.

RETURNS DEPT.  
JILEON LTD.  
UNIT 18 NEWTON ROAD  
HARROWBROOK IND.EST.  
HINCKLEY  
LEICESTERSHIRE LE10 3DS

Office Use:

Rtnd. \_\_\_\_\_

Bag Y/N \_\_\_\_\_

Meth. \_\_\_\_\_

£. \_\_\_\_\_

Date: \_\_\_\_\_

RTS \_\_\_\_\_

Email: [sales@jileon.com](mailto:sales@jileon.com) Website: [www.jileon.com](http://www.jileon.com) Tel: 01455 618886